

Dear GEPF Pensioner/Beneficiary

The Government Pensions Administration Agency (GPAA) has been made aware that some pensioners/beneficiaries may have not yet received their IRP5 certificate. The delay is attributable to a backlog at the South African Post Office that was caused by the recent workers strike.

The South African Post Office have assured us that they are dealing with the matter. We trust that you will receive your IRP5 in due course.

If you wish to receive your IRP5 via email or send a query, please contact us on Tax@gpaa.gov.za. or 0800 117 669

We also wish to take this opportunity to encourage our pensioners and beneficiaries to update their personal details (email, postal address and cellphone numbers) so that all correspondence can reach the correct recipients.